



**SUZUKI**  
**MARINE**

LIMITED WARRANTY POLICY  
OUTBOARD ENGINE

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## Four-stroke and Two-stroke outboard limited warranty 2001 and later

(Two-stroke engines are not for sale or distributed in the Continental United States, territories and possessions of the United States of America.)

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## WHAT IS COVERED BY THIS WARRANTY

Suzuki Del Caribe, Inc. provides a limited warranty, which covers each new Suzuki Four-Stroke and Two-Stroke Outboard Motor imported and distributed by Suzuki Del Caribe, Inc. The warranty will cover necessary repairs for any defect which is caused directly by materials or workmanship. The Suzuki Limited Warranty will be in effect if the outboard motor was properly installed and serviced by an Authorized Suzuki Outboard Dealer.

### WARRANTY COVERAGE PERIODS

#### For 2001 and later four-stroke model outboards

**Pleasure use** - The warranty period is 36 months.

**Governmental Agency Use:** The warranty period is 36 months. Suzuki four-stroke outboard motors purchased by a United States Fed- or, State or Local Governmental agency and registered for governmental use in the United States.

**Commercial use** - The warranty period is 12 months. If your boat has commercial tags, either prior to or following the date of sale, the motor will be considered in commercial use. Also, commercial use includes, but is not limited to, law enforcement or marine patrol.

**Rental use** - The warranty period is 12 months.

**Demonstrator** - The warranty period begins on the date the outboard was first used by the dealer as a demonstrator. You will receive the remaining warranty coverage when the outboard is sold at retail for pleasure use only.

**Miscellaneous sales**- Outboard motors which have been sold at auction or titled as salvaged, repossessed, rebuilt, junked, flood damaged, fire/smoke damaged, dismantled or other similar occurrences are not covered by the Suzuki Limited Warranty .

#### For 2001 and later two-stroke model outboards

**Pleasure use** - The warranty period is 12 months.

**Commercial use** - The warranty period is 6 months. If your boat has commercial tags, either prior to or following the date of sale, the motor will be considered in commercial use. Also, commercial use includes, but is not limited to, law enforcement or marine patrol.

**Rental use** - The warranty period is 6 months.

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### YOUR WARRANTY BEGINS

All warranty periods begin on the date the motor is first delivered to the customer or first put into dealer service, such as a dealer demonstrator, whichever comes first.

### DEALER RESPONSIBILITIES

Any Authorized Suzuki Outboard Dealer will perform warranty repairs to your outboard.

The Authorized Suzuki Outboard Dealer from whom you purchased your outboard is required to provide you with a signed copy of the Certificate of Pre-Delivery (PDI Form). This form will complete your warranty records and should be attached to your warranty policy for future reference. The Certificate of Pre-Delivery outlines the steps your dealer has taken to fulfill its pre-delivery responsibility to properly install and service your new Suzuki Outboard.

## **WARRANTY EXCLUSIONS IN THE SECOND YEAR AND THIRD YEAR Of the three-year pleasure-use warranty coverage period**

Gauges and meters, fuel tank, remote control boxes and external wire harnesses, hoses and all rubber components (except engine oil seals).

### **SITUATIONS NOT COVERED BY THE SUZUKI LIMITED WARRANTY**

The Suzuki Limited Warranty does not cover the following situations. Repair of these items is your responsibility.

1. Accident s, such as striking submerged objects or running aground.
2. Misapplication of the outboard motor to the vessel, such as underpowering commercial vessels, overpowering or installing an incorrect shaft length motor.
3. Abusive operation of the motor, such as operating the engine at continuous 100 throttle setting, or with insufficient warm up or insufficient cooling water supply.
4. Piston seizure not caused by a manufacturing defect in either materials or workmanship.
5. Competition or racing usage.
6. Improperly performed repairs or maintenance.
7. Improper selection of octane rating or poor fuel quality such as water contamination or abnormal concentrations of alcohol or other substances.
8. Improper selection of lubricants such as low quality oil, gelled oil or non-marine grade lubricants and greases.
9. Normal wear and deterioration during every day, intended use of the motor.
10. Normal operational noises and /or normal vibrations not caused by a defect in factory materials or workmanship.
11. Differences between like motors such as power, acceleration, top speed, fuel consumption, vibration or noises due to normal production variations.
12. Normal cosmetic deterioration, such as fading of paint color, paint peeling, decal fading or peeling that are caused by improper storage, lack of maintenance or harsh climate conditions.
13. Customer applied chemical treatments such as specialized waxes, water repellent protective engine sprays and oil additives.
14. Environmental damage such as exposure to sun, rain, freezing, tree sap, bird droppings, hail , road salt , acid rain, ozone and other natural conditions.
15. Corrosion damage caused by a lack of proper use, maintenance, storage or exposure to salt water, normal galvanic action or electrolysis.
16. Underwater submersion or ingestion of water either through the intake or exhaust system such as, but not limited to, an improperly mounted bracket or being subjected to stormy seas or mishandling of the vessel.
17. Alteration, modification, tampering with the original factory settings, vandalism, fire, accident , theft, and collision.
18. Tilt lock mechanism, if damage was caused by trailering or raised auxiliary motor position.
19. Use of non-Suzuki parts and accessories that are directly responsible for the failure of a covered component.
20. Additional labor to remove and reinstall non-factory installed parts or accessories in order to perform warranty repairs.
21. Any other use of the motor that is unreasonable or abnormal under the circumstances.

## **NORMAL WEAR AND DETERIORATION**

Engine components, which wear out at expected intervals during the regular service span of an engine, do not constitute a defect, but are merely a result of the engine's normal life span. This normal wear is not *covered* by the warranty.

During routine operation of the outboard motor, certain components will experience normal wear and deterioration, including but not limited to, the following: filters, fuses, spark plugs, propellers, propeller bushings, zinc anodes, timing belts, water pump impellers, starter motor brushes, and trim motor brushes.

Normal maintenance parts and labor needed to maintain your Suzuki outboard motor and the normal replacement of parts due to normal wear and deterioration are your responsibility. The warranty does not provide coverage for these items. Some examples are:

1. First required service and any periodic maintenance
2. Lower unit gear oil changes
3. Filters and spark plugs
4. Water pump impellers
5. Valve adjustments

## **INCIDENTAL OR CONSEQUENTIAL DAMAGES AND EXPENSES**

This Suzuki Limited Warranty does not *cover* any incidental or consequential damages whether foreseeable or not, including but not limited to, the following:

1. The expense of returning the outboard for warranty repairs
2. Towing charges
3. "Haul out" fees
4. Loss of use
5. Inconvenience
6. Lost business revenue or profits
7. Alternate motor or boat rentals
8. Overnight expenses, telephone calls, meal expenses, lodging expenses, etc.

**SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

## **WARRANTY TRANSFER LIMITATIONS**

The pleasure warranty may be transferred, without charge, to a second pleasure owner and no further. Moreover, the transfer must be made within 30 days from the date of purchase from the original owner. Commercial or rental motors are not eligible for warranty transfer. Repairs will not be *covered* if the warranty is not transferred prior to repairs being required.

## **YOUR RESPONSIBILITIES**

You must operate and maintain your Suzuki Outboard in a normal manner as described in the Owner's Manual. It is your responsibility to maintain your Suzuki Outboard motor by performing all of the necessary scheduled periodic maintenance or additional maintenance, which might be required due to your operational use. It is also your responsibility to maintain the necessary records, invoices, bills and other receipts to prove where certain repairs were performed and that all necessary maintenance work was completed using Genuine Suzuki Parts and recommended lubricants wherever applicable. Warranty decisions may be based upon our review of applicable records and receipts.

## WHERE TO SEEK WARRANTY REPAIRS

All warranty repairs must be made by a Suzuki Del Caribe, Inc. Authorized Outboard Dealer. Repairs covered by the Limited Warranty will be made at no charge to you for either the parts or the labor required to complete the repairs. Suzuki Del Caribe, Inc. will, at its option, repair your outboard motor with either new, reconditioned or remanufactured component parts.

## SCHEDULING WARRANTY REPAIRS

Should a defect arise during the warranty period, call your Authorized Suzuki Outboard Dealer of choice and notify them of the problem. We recommend that you do so within 24 hours. Your dealer may then provide special instructions to avoid further deterioration or additional problems from occurring. It is your responsibility to return your outboard motor to your servicing dealer for repairs.

Your Authorized Suzuki Dealer will make every effort to complete your warranty repairs in a timely manner. However, during the boating season and at some other times of the year, additional time may be required for the completion of the necessary repairs to the motor. We always recommend that you return to your selling dealer for warranty repairs and service whenever possible. The dealer where you purchased your outboard has a personal interest in your satisfaction. Any parts replaced during the warranty repairs become the property of Suzuki and will not be returned to you.

## SPECIAL ASSISTANCE

If you should experience a problem or have a service or warranty concern, which your Authorized Suzuki Dealer cannot resolve, please follow these procedures in the following sequence for the fastest possible response.

1. Bring your problem or concern to the attention of the dealership's service management and allow the dealer every opportunity to resolve your concern.
2. Fully explain your concern to the dealership's Service Manager, Owner or General Manager. Ask them for their full cooperation and assistance in resolving your concerns. These individuals are vitally concerned with your satisfaction and future business. For this reason, they are in the best position to assist you.

If after following the steps outlined above further assistance is still required, please write to the address that follows. Be certain to provide us with the following information: model, engine number, hours used, boat brand and model, length and the dates that the events occurred. Include the name of the dealership, the individuals you have spoken to at the dealership and the dealership address to confirm the exact location. Please also include all relevant service receipts.

3. Suzuki Del Caribe, Inc. will contact your Authorized Suzuki Dealer concerning any inquiry made about warranty and service concerns. We will speak to the Owner, General Manager, Service Manager and

Technicians to learn all of the relevant facts before making any decisions. This process will take place as quickly as possible, but some time must be allowed for a thorough investigation of all the pertinent facts.

While we urge you to write so as to provide a written record of your concern, you may also phone the Customer Service Department from 8:30 am to 5:00 pm. The address and phone number are as follows:

Suzuki del Caribe, Inc.  
MARINE DIVISION  
Warranty Service Department  
PO Box 29718  
San Juan, PR 00929-0718  
Phone: (787) 622-0600

**SUZUKI DEL CARIBE, INC. MAKES NO PROMISES OR WARRANTIES OTHER THAN THOSE PROMISES MADE IN THIS LIMITED WARRANTY.**

**ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.**

**SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

**SUZUKI DEL CARIBE, INC. DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER WARRANTY, OBLIGATION OR LIABILITY IN CONNECTION WITH THIS OUTBOARD MOTOR.**

## **SUZUKI EMISSION CONTROL SYSTEM LIMITED WARRANTY**

**The following warranty applies to all 2001 and later model year Suzuki four-stroke motors.**

Suzuki del Caribe, Inc. warrants to the owner of any 2001 and later model year Suzuki Four-Stroke Motor that the Outboard Motor was designed, built, and equipped to conform with all regulations of the U.S. Environmental Protection Agency (EPA) applicable at the time of manufacture and that the Outboard Motor is free from defects in materials and workmanship which would cause it to fail to conform with EPA regulations during the emission control system warranty period.

For the components listed under PARTS COVERED, any authorized Suzuki Outboard Dealer will, at no cost to you for parts and labor, make the necessary diagnosis and repairs to ensure that the Suzuki Outboard Motor complies with applicable EPA regulations.

## EMISSION CONTROL SYSTEM WARRANTY PERIOD

The emission components warranty period for 2001 and later Suzuki Outboard Motors models begins on the date the motor is first delivered to the customer or first put into dealer service (e.g., as a demonstrator), whichever comes first, and continues for a period of one year.

The emission components warranty period for 2004 and later model Suzuki Outboard Motors begins on the date the motor is first delivered to the customer or first put into dealer service (e.g., as a demonstrator), whichever comes first, and continues for a period of two years (or two hundred hours of engine use, whichever comes first).

## WHAT IS COVERED

Listed below are the emission-related components which, if originally equipped on your Suzuki Outboard Motor, are covered by the Emission Control System Limited Warranty. Some of the parts listed below may require scheduled maintenance and are warranted up to the replacement interval. Please refer to the maintenance schedule section in your Owner's Manual for detailed information.

### Fuel System

1. Carburetor(s) and internal parts
2. Fuel Injector Assembly
3. Vapor Separator
4. Pressure Regulator
5. Fuel Delivery Pipe(s)
6. Throttle Sensor
7. Boost Sensor
8. Inlet Temperature Sensor
9. Atmospheric Pressure Sensor
10. Cylinder Wall Temperature Sensor

### Ignition System

1. Spark Plug(s)
2. Spark Plug Cap(s)
3. Magnets
4. COi (Condenser Discharge Ignition) Unit
5. Engine Control Unit (ECU)
6. Ignition Coil
7. Pulser Coil

### Air Induction System

1. Silencer Assembly

### Miscellaneous

1. Breather
2. Emission-Related Hoses, Clamps and Sealing Gaskets



## WHAT IS NOT COVERED

Suzuki Del Caribe, Inc.'s obligations under this warranty do not apply to any of the following:

1. Any Outboard Motor not imported or originally distributed by Suzuki Del Caribe, Inc.
2. Conditions resulting from alteration, modification, tampering with the original factory settings, vandalism, fire, accident, theft, collision and abnormal use.
3. Conditions resulting from improperly performed repairs or maintenance.
4. Conditions resulting from competition or racing usage.
5. Conditions resulting from improper selection of octane rating or poor fuel quality such as water contamination or abnormal concentrations of alcohol or other substances.
6. Conditions resulting from improper selection of lubricants such as low quality oil or non-marine grade lubricants and greases.
7. Conditions resulting from customer applied chemical treatments such as fuel and/or oil additives.
8. Spark plug fouling due to improper operation.
9. Corrosion damage caused by lack of proper use, maintenance or storage.
10. Replacement parts used in required maintenance services.
11. Any non-Suzuki replacement part or malfunction of Suzuki parts due to use of non-Suzuki parts.
12. Consequential damages, including but not limited to, loss of time, inconvenience, loss of use of the outboard motor, the expense of returning the outboard motor for warranty repairs, towing charges, "haul out" fees, lost business revenue or profits, alternate motor or boat rentals, overnight expenses, telephone calls, meal or lodging expenses, etc.
13. Diagnosis and inspection charges that do not result in warranty-eligible services being performed.

## YOUR WARRANTY RESPONSIBILITIES

You must operate and maintain your Suzuki Outboard Motor in a normal manner as described in your Owner's Manual. It is your responsibility to maintain your Suzuki Outboard Motor by performing all of the necessary maintenance, which might be required due to your operational use. It is also your responsibility to maintain the necessary records, invoices, bills or other receipts to prove where certain repairs were performed and that all necessary maintenance work was completed. These records should be transferred to each subsequent owner of the outboard motor.

As the Suzuki Outboard Motor owner, you should be aware that Suzuki del Caribe, Inc. reserves the right to deny warranty coverage if the outboard motor has not been properly maintained. Warranty claims will not be denied, however, solely because of the lack of receipts indicating that maintenance was performed or for your failure to perform required maintenance not related to the Emission Control System.

It is your responsibility to return your Suzuki Outboard Motor to your servicing dealer for repairs.

If you have any questions regarding your warranty rights and responsibilities, you should contact your nearest Authorized Suzuki Outboard Dealer.

## **OBTAINING WARRANTY SERVICE**

To obtain warranty service, take your Suzuki Outboard Motor to your nearest Authorized Suzuki Outboard Dealer. The Authorized Suzuki Outboard Dealer will perform the necessary repairs or adjustments within a reasonable amount of time and furnish you with a copy of the repair order. (All parts replaced under this warranty become the property of Suzuki Del Caribe, Inc.)

## **MAINTENANCE AND REPAIRS**

Maintenance, replacement or repair of Emission Control Devices and Systems may be performed by any repair establishment or individual. However, warranty repairs must be performed by an Authorized Suzuki Outboard Dealer. The use of parts that are not equivalent in performance and durability to Genuine Suzuki Parts may impair the effectiveness of the Emission Control System, and have a bearing on the payment of a warranty claim.

If other than Genuine Suzuki Parts are used for maintenance replacements or for the repair of components affecting emission control , you should assure yourself that such parts are warranted by their manufacturer to be equivalent to Genuine Suzuki Parts in their performance and durability.

**SUZUKI DEL CARIBE, INC. MAKES NO PROMISES OR WARRANTIES OTHER THAN THOSE PROMISES MADE IN THIS LIMITED WARRANTY.**

**ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.**

**SUZUKI DEL CARIBE, INC. DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER WARRANTY, OBLIGATION OR LIABILITY IN CONNECTION WITH THIS OUTBOARD MOTOR.**

## SERVICE RECORDS

Be sure to keep records and receipts for scheduled periodic maintenance. When requesting warranty repair consideration you may be required to show that the outboard has received proper maintenance. Should you perform the maintenance yourself, keep receipts for the purchase of spark plugs, oil, gaskets, etc.

1st Service DATE: \_\_\_\_\_ MOTOR MILEAGE/TIME: \_\_\_\_\_ mi/hr

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

2nd Service DATE: \_\_\_\_\_ MOTOR MILEAGE/TIME: \_\_\_\_\_ mi/hr

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

3rd Service DATE: \_\_\_\_\_ MOTOR MILEAGE/TIME: \_\_\_\_\_ mi/hr

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

4th Service DATE: \_\_\_\_\_ MOTOR MILEAGE/TIME: \_\_\_\_\_ mi/hr

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

5th Service DATE: \_\_\_\_\_ MOTOR MILEAGE/TIME: \_\_\_\_\_ mi/hr

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

6th Service DATE: \_\_\_\_\_ MOTOR MILEAGE/TIME: \_\_\_\_\_ mi/hr

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_



# MOTOR & DEALER RECORDS

Model:

Engine Number:

Ignition Key Number:

In-Service Date:

Owner's Name:

Address:

City:

State :

Zip Code:

Telephone Number:

E-mail:

Contact Person:

Selling Dealer Name:

Dealer Phone Number:

# SUZUKI